

By Mo Collective Policies

1. Pricing Structure

Soulful Wealth Healing

- Offers both free and paid digital resources.
- Prices will be displayed as products are added.

Joyful Attempts Construction (JAC)

- Packages range from R2,500/month to R12,500/month.
- Once-off services range from R1,500 to R12,000.
- Custom quotes available on request.

The Creator Plug

- Packages range from R500 / \$27 to R2,500 / \$135.
- Individual services range from R120 / \$6.50 to R900 / \$48.
- Prices are updated as new services are introduced.

2. Refund Policy

We do not offer refunds on digital products or services already rendered.

Refunds will only be considered if:

- A duplicate purchase was made (with proof).

- You experience a verified technical issue accessing your digital file.

All refund requests must be submitted within 7 days of purchase to:

✉ connect@bymocollective.com

3. Cancellation Policy

Digital Products

- No cancellations are allowed after payment due to instant delivery.

Service-Based Packages

- Monthly services must be cancelled at least 7 days before your next billing date.
- 1-on-1 sessions must be cancelled or rescheduled 24 hours in advance.

Contact us via:

✉ Email: connect@bymocollective.com

📞 WhatsApp: +27 60 972 4634

4. Terms of Service

By using services from By Mo Collective, you agree to the following:

- All digital resources are for personal/business use only (not for resale or redistribution).
- Clients must provide complete and accurate information for any service booked.
- We will communicate all expected timelines; delays due to lack of client input are not our responsibility.
- We reserve the right to refuse service if terms are violated.
- Pricing and offerings are subject to change at any time.
- Purchasing a product or service means you accept these terms.